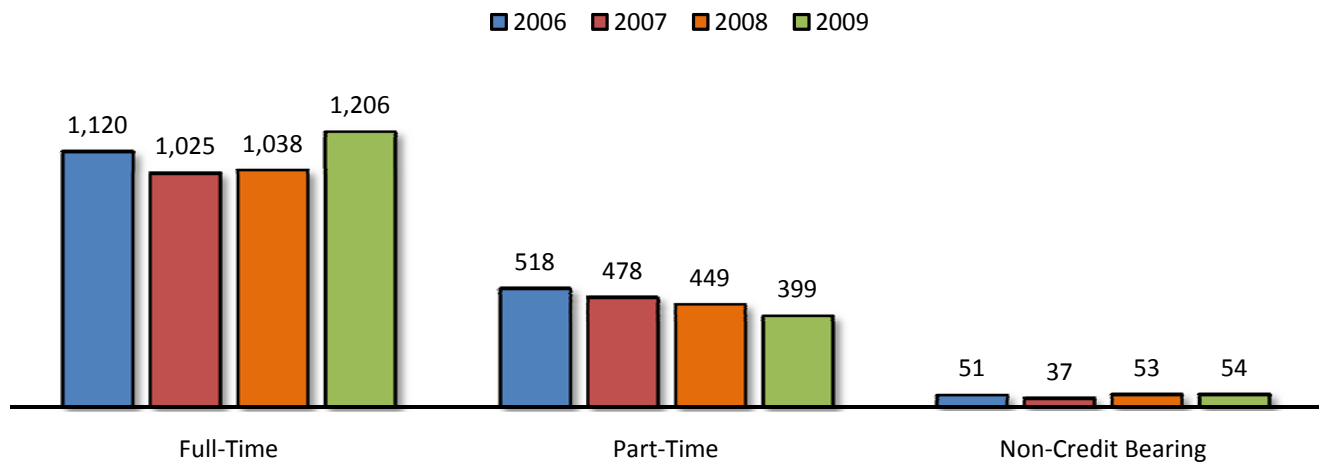


9.1 Learning Center Visitor Characteristics

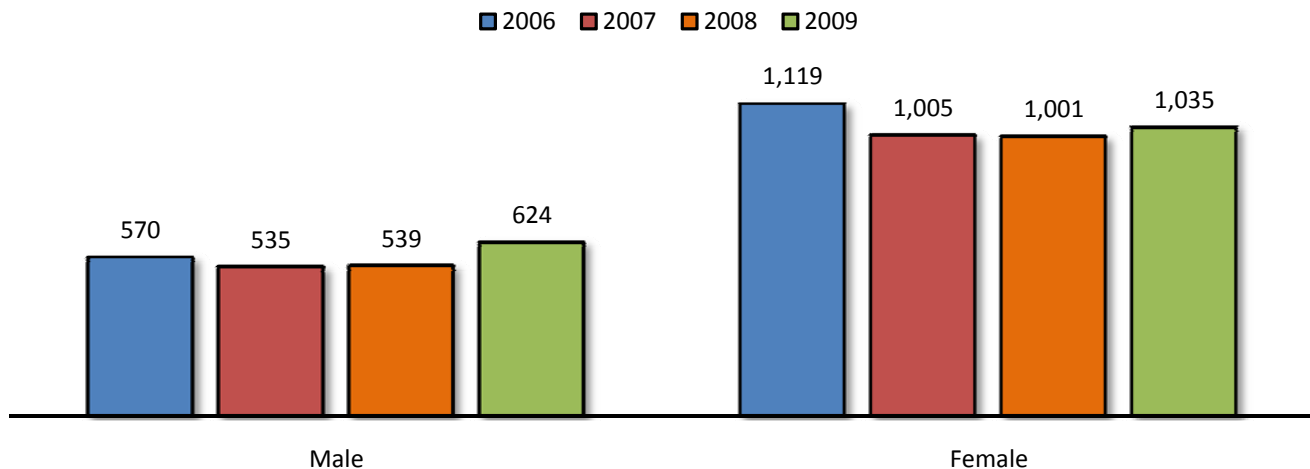
	2006	2007	2008	2009	% Change	
					2006-2009	2008-2009
Full-Time Total	1,120	1,025	1,038	1,206	7.7%	16.2%
Male	414	396	391	493	19.1%	26.1%
Female	706	629	647	713	1.0%	10.2%
Part-Time Total	518	478	449	399	-23.0%	-11.1%
Male	142	123	135	111	-21.8%	-17.8%
Female	376	355	314	288	-23.4%	-8.3%
Non-Credit Bearing Total*	51	37	53	54	5.9%	1.9%
Male	14	16	13	20	42.9%	53.8%
Female	37	21	40	34	-8.1%	-15.0%
Total Visitors	1,689	1,540	1,540	1,659	-1.8%	7.7%
Total Male	570	535	539	624	9.5%	15.8%
Total Female	1,119	1,005	1,001	1,035	-7.5%	3.4%

*Students are not enrolled in any credit bearing courses.

Visitors by Enrollment Status



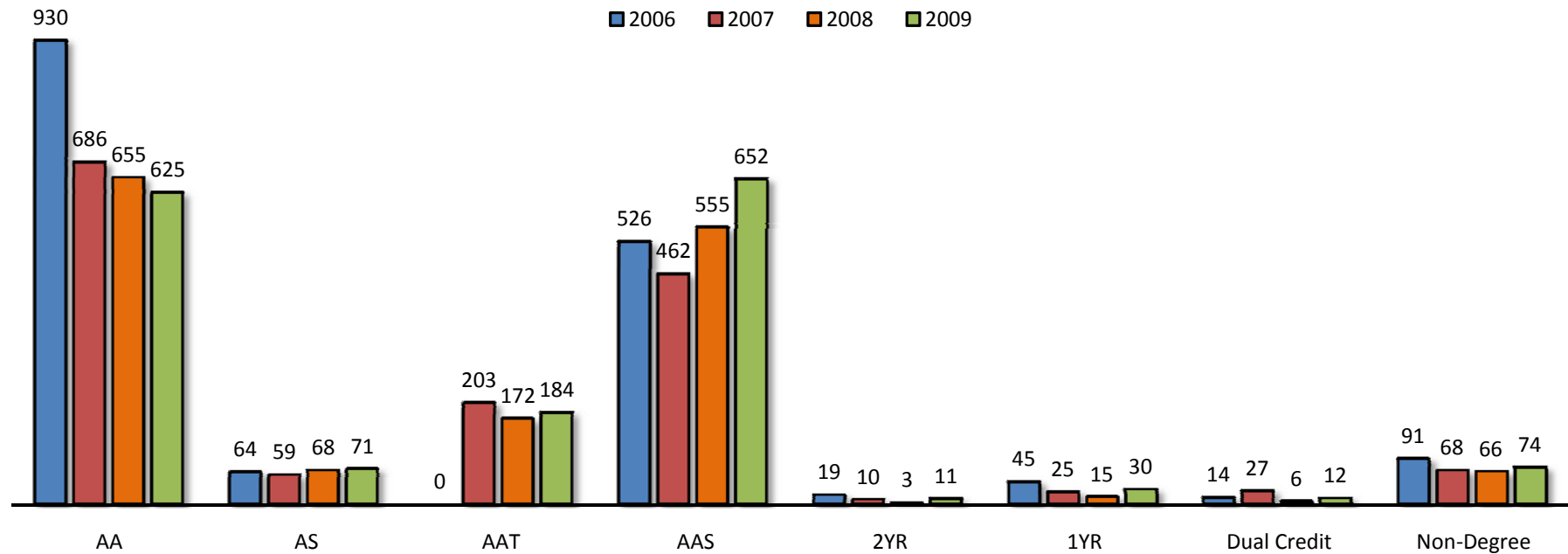
Visitors by Gender



9.2 Learning Center Visitor Degree Type

	% Change					
	2006	2007	2008	2009	2006-2009	2008-2009
AA	930	686	655	625	-32.8%	-4.6%
AS	64	59	68	71	10.9%	4.4%
AAT	na	203	172	184	na	7.0%
AAS	526	462	555	652	24.0%	17.5%
2 Year Certificate	19	10	3	11	-42.1%	266.7%
1 Year Certificate	45	25	15	30	-33.3%	100.0%
Dual Credit	14	27	6	12	-14.3%	100.0%
Non-Degree Seeking/Unknown	91	68	66	74	-18.7%	12.1%
Total	1,689	1,540	1,540	1,659	-1.8%	7.7%

Visitors by Degree Type



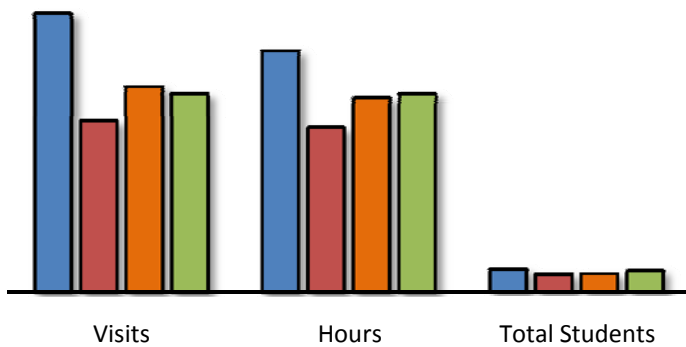
9.3 Fall Usage by Service Area

	2006	2007	2008	2009	% Change	
					2006-2009	2008-2009
The Learning Center						
Visits	15,833	9,744	11,659	11,266	-28.8%	-3.4%
Hours	13,711	9,355	11,026	11,244	-18.0%	2.0%
Total Students	1,296	1,028	1,052	1,211	-6.6%	15.1%
Adaptive Technology Lab						
Visits	300	171	172	396	32.0%	130.2%
Hours	265	166	157	290	9.5%	84.7%
Total Students	112	59	51	155	38.4%	203.9%
The Testing Center						
Visits	5,283	4,971	4,141	2,945	-44.3%	-28.9%
Hours	3,980	3,777	3,032	2,015	-49.4%	-33.5%
Total Students	1,267	1,192	1,171	929	-26.7%	-20.7%
Testing Center Tutoring						
Visits	620	246	74	50	-92%	-32%
Hours	251	107	44	42	-83%	-5%
Total Students	224	142	34	29	-87%	-15%
Total Unduplicated Headcount	1,689*	1540*	1540*	1659*	-1.8%	7.7%

*Unduplicated students using any of the above areas/services

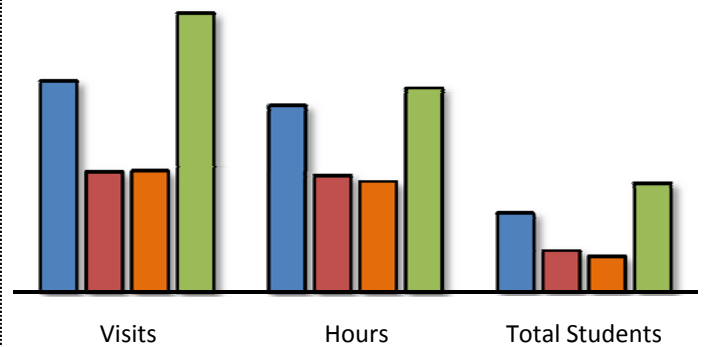
The Learning Center

■ 2006 ■ 2007 ■ 2008 ■ 2009



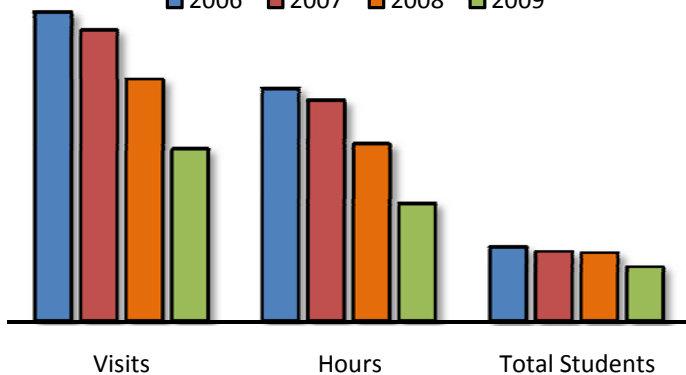
Adaptive Technology Lab

■ 2006 ■ 2007 ■ 2008 ■ 2009



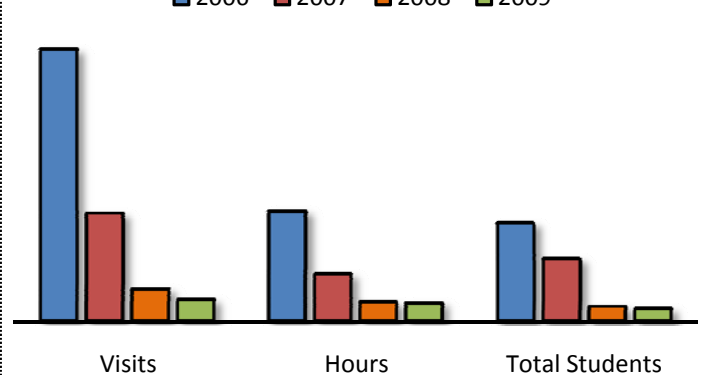
The Testing Center

■ 2006 ■ 2007 ■ 2008 ■ 2009



Testing Center Tutoring

■ 2006 ■ 2007 ■ 2008 ■ 2009



9.4 Fall 2009 Learning Center Service Usage by Subject Area

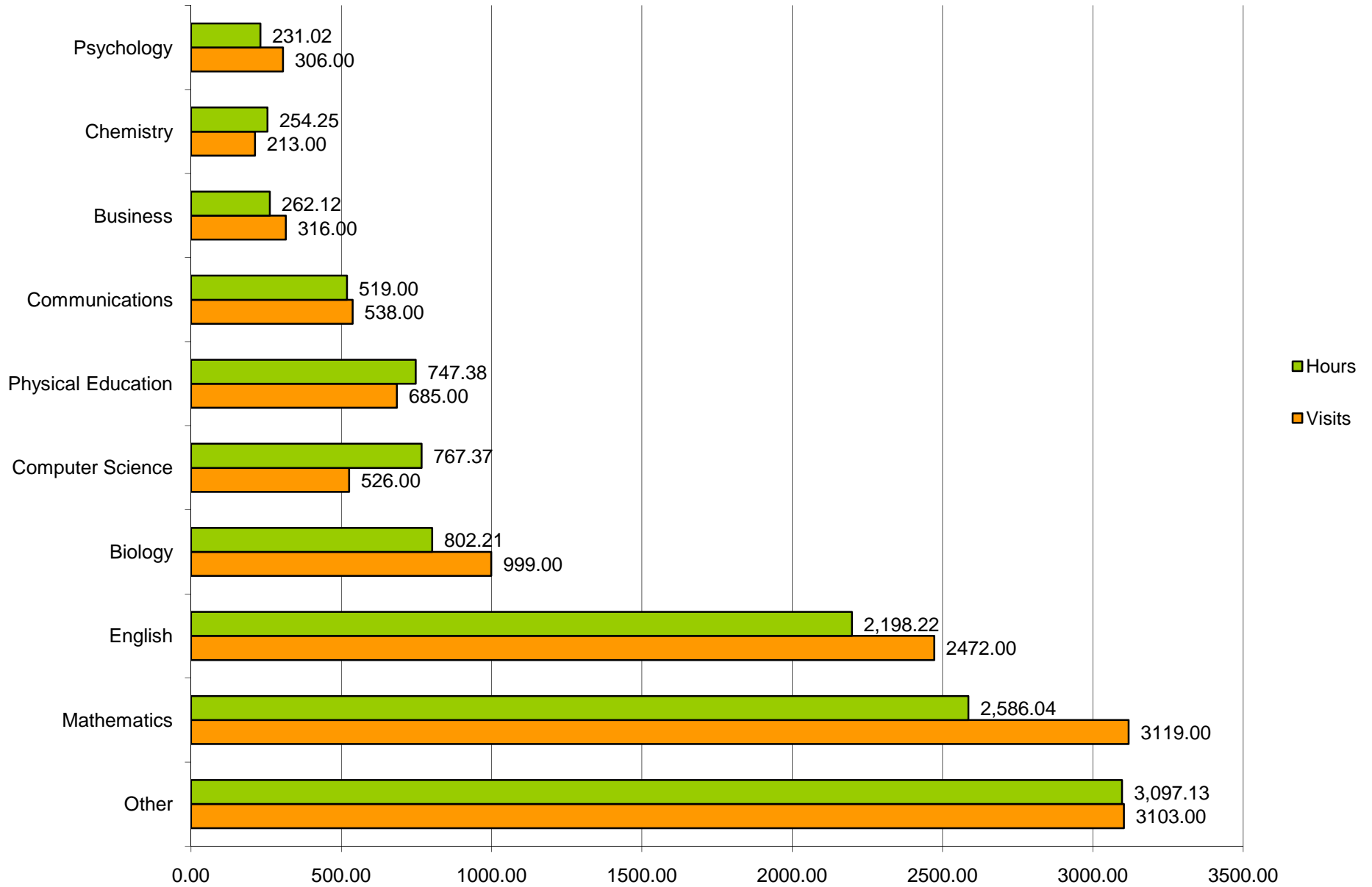
Course Description	The Learning Center			Adaptive Technology Lab			Testing Center			Testing Center Tutoring		
	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent	Hours	Visits	Avg Time Spent
AC Accounting	113.89	118	0.97	4.92	2	2	58.63	53	1			
AI HVAC	16.36	8	2.05	2.29	1	2	61.33	44	1			
AN Anthropology	1.61	5	0.32				0.46	1	0			
AR Art	112.19	116	0.97	4.94	7	1	1.62	4	0			
AT Auto Technology	0.22	2	0.11									
BI Biology	575.10	566	1.02	11.98	20	1	215.13	413	1			
BT Business Technology	199.94	150	1.33	2.00	2	1	4.98	15	0			
BU Business	248.65	292	0.85	4.32	9	0	9.15	15	1			
BY Biotechnology	1.72	5	0.34									
CE Continuing Ed	0.40	2	0.20									
CH Chemistry	219.08	175	1.25				35.18	38	1			
CI Chinese	1.00	1	1.00				0.23	1	0			
CJ Criminal Justice	48.24	50	0.96	1.23	2	1	4.09	16	0			
CS Computer Info Systems	750.34	510	1.47	15.19	11	1	1.84	5	0			
CT Comm., Media & Theatre	485.42	472	1.03	17.18	23	1	16.40	43	0			
CV Civilization	10.56	23	0.46				4.27	4	1			
DF Drafting and Design	2.12	2	1.06	0.47	1	0						
EC Economics	39.33	56	0.70				13.16	11	1			
ED Education	109.45	114	0.96	6.43	8	1						
EG Pre-Engineering	19.02	13	1.46				0.99	1	1			
EM EMT/Paramedic	22.55	25	0.90				5.71	11	1			
EN English	2,088.34	2,310	0.90	81.39	116	1	28.15	45	1	0.33	1	0.33
ES Environmental Science	49.77	37	1.35	1.59	2	1	2.84	5	1			
FS Student Success	196.63	236	0.83	18.73	25	1						
FT Fire Technology	14.90	9	1.66				1.99	11	0			
GD Graphic Design	3.47	7	0.50	0.03	1	0						
GE Geography	2.44	5	0.49	0.06	1	0	2.35	4	1			
GL Geology	13.71	11	1.25				8.34	10	1			
GR German	5.68	6	0.95				1.13	4	0			
HI History	89.70	93	0.96	5.03	6	1	9.46	19	0			
HM Hospitality/Culinary Arts	5.98	4	1.49									
IE Industrial Engineering	9.74	7	1	2.16	1	2						
JR Journalism	19.91	19	1									
MA Precision Machine	25.76	11	2.34	0.00	1	0						
MT Mathematics	1,252.86	1,253	1.00	5.79	15	0	1,290.50	1,808	1	36.89	43	0.86
MU Music	80.83	130	0.62	11.50	10	1						
NR Nursing	7.57	16	0.47	0.38	1	0	25.76	44	1			
OT ⁽¹⁾ Other	2,999.60	2,982	1.01	64.09	85	1	32.20	35	1	1.25	1	1.25
PE Physical Education	741.54	678	1.09	5.84	7	1						
PH Physics/Physical Science	5.95	13	0.46				30.30	46	1			
PR Philosophy and Religion	31.55	25	1.26	2.45	2	1	6.00	8	1			
PS Political Science	118.97	137	0.87	8.75	17	1	21.05	36	1			
PY Psychology	209.87	274	0.77	4.96	8	1	16.18	24	1			
SO Sociology	169.05	172	0.98	2.67	4	1	43.70	67	1			
SP Spanish	83.52	96	0.87	3.58	8	0	62.08	104	1			
Total	11,204.53	11,236	43.97	289.96	396	23.88	2,015.20	2,945	20.48	38.48	45	2.44

Source: TutorTrac

Notes:

(1) Students using Learning Center Services for a non-course specific reason.

9.5 Top Subject Areas Students Received Assistance in Fall 2009 (Based on Total Hours & Total Visits)



Source: TutorTrac